

REPLY TO

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**Senate of Pennsylvania**

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December 10, 1997

Robert E. Nyce, Executive Director  
 Independent Regulatory Review Commission  
 14th Floor, Harristown 2  
 333 Market Street  
 Harrisburg, PA 17101

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Dear Mr. Nyce:

This letter is in reference to a proposed regulation recently issued by the Public Utility Commission (PUC) regarding the Electronic Transaction Auditing of Telephone Customer Proprietary Information.

Recognizing that the PUC already has regulations (Title 52 Pa. Code 63.131-63.137) which require telephone companies to treat customer communications and information confidential, I am perplexed as to the necessity of this particular regulation. To the best of my knowledge, the current regulation on confidentiality is being properly implemented and enforced by telephone companies. Please know that if this regulation is needed to provide additional benefits to telephone customers in our state, I would be supportive. However, if the proposed regulation is duplicative in nature and simply imposes unnecessary burdens, both financially and administratively, on the telephone companies and ultimately on the consumers, I would hope that the proposed rule would be withdrawn by the PUC.

Thank you for considering my thoughts on this matter

Sincerely,

*Stewart J. Greenleaf*  
 Stewart J. Greenleaf

SJG:ep